

Annexure- B

Complaint Data to be displayed by RAs

Investors complaints data to be disclosed monthly by RAs on their website/ mobile application:

Data for the month ending – FEB 2025

<i>Sr No</i>	<i>Received from</i>	<i>Pending at the end of last month</i>	<i>Received</i>	<i>Resolved*</i>	<i>Total Pending#</i>	<i>Pending complaints > 3 months</i>	<i>Average Resolution time^ (in days)</i>
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Other Sources (if any)	0	0	0	0	0	0
	GRAND TOTAL	0	0	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

<i>Sr No</i>	<i>Month</i>	<i>Carried forward from previous month</i>	<i>Received</i>	<i>Resolved</i>	<i>Pending</i>
1	March 24	0	0	0	0
2	April 24	0	0	0	0
3	May 24	0	0	0	0
4	Jun 24	0	0	0	0
5	July 24	0	0	0	0
6	Aug 24	0	0	0	0
7	Sep 24	0	0	0	0
8	Oct 24	0	0	0	0
9	Nov 24	0	0	0	0
10	Dec 24	0	0	0	0
11	Jan 25	0	0	0	0
12	Feb 25	0	0	0	0
	Grand Total	0	0	0	0

*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

Sr No	Year	<i>Carried forward from previous year</i>	<i>Received</i>	<i>Resolved*</i>	<i>Pending#</i>
1	2020-21	0	0	0	0
2	2021-22	0	1	1	0
3	2022-23	0	0	0	0
4	2023-24	0	0	0	0
5	2024-25	0	0	0	0
	GRAND TOTAL	0	1	1	0

*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.